



## P.A.W. Agreement Pets Always Welcome (Dogs)

For the safety and comfort of all our guests, we ask that you review and agree to the following guidelines in order to accommodate you and your canine family member at the resort. By agreeing to our pet stipulations below, we warmly welcome you and your pet to the **Henderson Beach Resort**.

- *A non-refundable \$150 fee* is applied to your guest room account and includes cleaning as well as the following amenities for enjoyment during your stay:
  - o Bedding for your dog(s)
  - o Dog bowl set(s) for food & water
  - o Waste bags
- The Henderson Beach Resort is willing to accommodate dogs that weigh 85lbs or less, provided they are fully trained, kept on a leash at all times. Dogs must have all recommended vaccinations currently up-to-date, and the guest agrees to obtain and provide current records from a licensed veterinarian should The Henderson Beach Resort request this information.
- All dogs are registered with the front desk upon check-in on this form. This includes the guest name, breed, count, dog names and room number(s) associated with their placement within the resort. The owner of the dog or responsible party for the dog must sign this P.A.W Agreement to permit accommodation at the resort.
- Guests will dispose of dog waste in exterior property receptacles with dog waste bags that are tied closed. We readily will resupply and provide dog waste bags upon request through Guest Services.
- The Henderson Beach Resort reserves the right to refuse accommodations and service to any dog. If deemed appropriate, Henderson Beach Resort may also ask that a disruptive or aggressive dog be removed from the property. Henderson Beach Resort is not liable for any dog injuries sustained on property.
- Guests are responsible for any damage your dog(s) may cause. If an additional deep cleaning is necessary, a fee of \$250 or more will be assessed to your folio. This may be applied post check-out based on the condition of your accommodations. The resort may authorize your card on file to cover this potential cost upon check-in.

- Guests are held accountable for any complaints received from other guests that result in financial loss to the hotel. The responsible party on the reservation will incur a minimum \$250 fee should a complaint be received for noise/disruption/disturbance or otherwise from a guest staying at the resort in relation to your dog's presence. Please be mindful that as we are a dog- friendly resort; yet, all guests have the right to enjoy their experience without hearing or being disrupted by your pet. You will be held responsible should a complaint be made regarding a dog.
- Guests will display the "Privacy" sign, provided in each guest room, on the outside of your guestroom door at all times your dog is left unattended. Service to your room will only be rendered if the sign is not placed and your dog is with you. Your room(s) will not be entered while this sign is present. However, if a disturbance occurs or is reported; then, management may enter the room and will attempt to reach and notify you.
- Housekeeping services must be arranged with the front office in advance and upon arrival. The dog must be with his or her owner during service or removed from the room. Please list your preferred times on this form to allow us to best accommodate.
- Dogs are not permitted in restaurants or any food & beverage areas including Primrose, Horizons, Sprinkles, or the Rooftop; nor the pool or the beach. Other areas from which dogs are not permitted include the Henderson Spa, Boutique, conference spaces and fitness center. Per county ordinance, dogs are prohibited on Okaloosa County beaches. Service Dogs are exempt. Please see the concierge for dog-friendly area restaurant and sitting services.
- Owners will keep their dog(s) off all furniture including the bed, chairs or couches. The resort will provide a dog bed upon request.

### What is a Service Animal?

A service animal is a dog that is individually trained to do work or perform tasks for a person with a disability. The work or task a dog has been trained to provide must be directly related to the person's disability. Examples of such work or tasks include:

- o Guiding people who are blind
- o Alerting people who are deaf
- o Pulling a wheelchair
- o Alerting and protecting a person who is having a seizure
- o Reminding a person with mental illness to take prescribed medications
- o Calming a person with Post Traumatic Stress Disorder (PTSD) during an anxiety attack

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Name (printed)

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Date

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Signature

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Reservation Number