

The Henderson Beach Resort

P.A.W. Agreement

Pets Always Welcome

We are passionate about providing our guests, both human and canine, with a luxurious and relaxing escape. For the safety and comfort of all our guests we kindly ask that you review and agree to the following guidelines:

- A non-refundable \$135* cleaning fee will be added to guest room account. Our resort will provide sleeping arrangements and dog bowl(s) with waste bags upon request. Each pet will receive a complimentary souvenir dog toy, up to two dogs per room, per stay.
- The Henderson Beach Resort is willing to accommodate dogs that weigh 25lbs or less, provided they are fully trained, kept on a leash at all times, and comply with local laws and legislation.
- Dogs must be registered at the front desk during check-in and owners must sign the dog agreement.
- Guests will dispose of dog waste while on property.
- The Henderson Beach Resort reserves the right to refuse service to any dog. If deemed appropriate, Henderson Beach Resort may also ask that a disruptive or aggressive dog be removed from the property. Henderson Beach Resort is not liable for any dog injuries sustained on property.
- Guests are responsible for any damage or disruption dogs may cause. If additional deep cleaning is necessary, an appropriate fee will be added to the guest room account, even if they are discovered following departure from the hotel. Guests will also be held accountable for any complaints resulting in financial loss to the hotel.
- Guests will display "Dog in Room" card, provided by housekeeping, on the outside of guestroom door at all times. Housekeeping and Room Service, along with any other departments, will make no attempt to enter the room while the sign is present unless services have been previously arranged. If a disturbance occurs management may enter the room.
- Housekeeping services need to be pre-arranged with Housekeeping so that the dog is with his or her owner, or removed from the room, during service.
- Dogs in crates may be left unattended in rooms. Any reported noise disturbance will necessitate entry of room by hotel staff and/or require guest to return to room.
- Dogs are not permitted in restaurants/food & beverage areas. Other areas from which dogs are prohibited include the living room, spa, beach, and pool areas. **Service Dogs are exempt.** Please see the concierge for dog friendly area restaurants.
- Guests acknowledge that local county ordinances do not allow dogs on the beach and agree to comply.
- Please be mindful of any excessive noise to ensure that other guests are not inconvenienced, both in public areas and in guestrooms.
- Dogs should have all recommended vaccinations currently up-to-date, and the guest agrees to obtain and provide current records from a licensed veterinarian should The Henderson Beach Resort request this information.
- Owners will keep their dog(s) off of all furniture including the bed, chairs or couches.
- Owners will notify the management of any dog "accidents" immediately and request special cleaning efforts.
- Dog beds, food/water bowls and food mat provided in-room are to be enjoyed whilst your dog is in residence. To purchase these items, please visit the front desk.

Date: _____

Print Name: _____

Signature: _____

Cell Phone: _____

Dog Name: _____

Dog Breed: _____

Preferred Housekeeping Hour Daily: _____-_____

Turndown: _____-_____